

# Q&A for 26 Sep 2025 Industry Townhall On ER1F

Please refer to ASPRI microsite dedicated to Enhanced R1 Framework

→ [Enhanced R1 Framework – ASPRI \(https://aspri.com.sg/enhancedr1framework/\)](https://aspri.com.sg/enhancedr1framework/)

## ITE / Administrative

Question	Answer
<b>my workers completed CoC Level1 in August, when will result come to proceed Level 2?</b>	Usually within ~2 weeks of WTC upload; write in if delayed.
<b>after attending the L1 coc course, the result takes up to 6weeks to show... are we able to get the result faster?</b>	Please email ASPRI with affected names; typical turnaround should be quicker.
<b>Can the workers still attend COC L2 when they not receive their certificate and result yet?</b>	No; L1/WSQ pass is prerequisite.
<b>Does it mean that we are unable to schedule a worker to attend the 2 L1 and 1 L2 within a week.</b>	Correct; need at least 2 weeks between L1 and L2.
<b>Can company use Corp pass to register step link on behalf for worker instead of worker using their Sing Pass?</b>	No — worker must register with their own Singpass via ITE STEPs.
<b>can i send the workers to attend the course with their IPA</b>	Yes, if worker can log into ITE STEPs.
<b>How we can check the result of workers' COC training? pass or fail.</b>	Via ITE STEPs portal.
<b>You mentioned that the workers can login to the STEPs to check their result? I believe the link expired...</b>	Email ASPRI to check with ITE if links expire.
<b>Is there a way to retrieve the CoC Certs without having to go thru the workers?</b>	Not now; companies can view after ASPRI WCS portal launches.
<b>The workers are not IT savvy... Is it possible for the company to at least retrieve their certificates like the SSG portal</b>	Currently no; encourage workers to build IT literacy. ASPRI's WCS will support later.
<b>Almost 5 weeks... can you have it in different language - Tamil, Bengali and Hindi?</b>	Courses are only in English with visuals to aid learning.
<b>Based on my workers schedule we allocated for courses but the cancellations by the providers... any solution?</b>	Classes need minimum size to confirm; flag to ASPRI if repeated.

<b>What if all the WTCs do not have available dates until end of the year?</b>	Slots still available across WTCs; demand is high, register ASAP.
<b>we have been trying to register for courses for Nov and Dec and we're told all the spaces are taken</b>	Please refer to ASPRI Enhanced R1 Training page for other training centres.
<b>For WTCs pipeline batch 2, how long does it take...</b>	Audits ongoing; batches rolling out in coming months.
<b>Tester Availability : More Course Schedule + more WTC but number of approved testers is still small</b>	We are expanding tester pool—15 testers approved yesterday, 10 more incoming.
<b>currently, there are only 2 WTCs providing for CoC Rotating Equipment Fitting L1 &amp; L2 and the schedule is limited</b>	Two more WTCs will be added.

## Course Combinations

Question	Answer
<b>So if my worker have existing 2 WSQ certs after Apr 2024, he just need to go for deep skill?</b>	Yes: Only 1× ITE CoC L2 + 1× Safety course required.
<b>If worker meet the training requirements must he be paid \$1,200 and min 4 years / \$1,200 or min 4 years</b>	Either \$1,200 OR ≥4 years minimum.
<b>Market based existing R1 + no course chops, can WPH proceed for 2 WSQ training instead of go for L1 PT&amp;R?</b>	Yes; 2× WSQ + L2 + Safety acceptable.
<b>My current R1 just attended the WSQ rigger and signalman course. Can he attend just 1 lvl 1 COC or he has to attend Coc lvl 1 for rigging as well?</b>	If market-based R1: needs another WSQ (already have one recently attained) + L2 + Safety, or 2 refresher WSQ + L2 + Safety.
<b>may i know what the safety course workers can attend</b>	List of eligible courses can be found at <a href="#">Enhanced R1 Training Providers – ASPRI</a>
<b>1 Safety Course means what are the course pls advise?</b>	Same list of eligible Safety courses; no ER1 expiry.
<b>Regarding the safety course requirement. Is it still accepted if the safety course was taken many years ago, example BCSS</b>	Yes, if on eligible list; ER1 Safety has no expiry.
<b>For example, our workers have attended WSQ Perform Work At Height and WSQ Manage Work At Height - This courses are not under enhanced R1</b>	They count as Safety; worker still needs 2× WSQ/CoC L1 + 1× CoC L2.

<b>May I check why ASPRI seems to be the only provider offering WSQ Perform Metal Scaffolding Work?</b>	WSQ Metal Scaffolding only at ASPRI-IPI; CoC Scaffold are available at 7 WTCs.
<b>Do the trainings have to be in the same sequence. For example can a worker attend safety course before level 2 deep skilling course?</b>	Sequence is WSQ/CoC L1 → CoC L2. Safety can be anytime.
<b>I want to know level-1 WSQ course and level-2 deep-skilling courses are?</b>	Refer to ASPRI/ITE course list for details. <a href="#">Enhanced R1 Training Providers – ASPRI</a>
<b>Our workers have completed the WSQ 'Supervise Metal Scaffold Erection' course. If they subsequently undertake Level 1 PT&amp;R and Level 2 training...</b>	Clarify specifics; safety is separate from CoC L1/L2. Depending on his current levy status and existing certs, your worker still needs 2x Level 1 PT&R and Level 2 training
<b>if the worker have safety course but not 'WSQ', can credit to maintained R1 status?</b>	No, Safety is only 1 of 4; must also complete 2x WSQ/CoC L1 + 1x CoC L2.
<b>R1 worker – After attend April 2024 WSQ Rigger &amp; Signalman; R2 Worker – After attend April 2024 WSQ Rigger &amp; Signalman</b>	R1: needs another WSQ + CoC L2 + Safety OR 2 CoC L1 + CoC L2 + Safety. R2: another WSQ + CoC L2 + Safety.
<b>Some workers are Currently R1 even without 2 WSQ records... would they still need to take new WSQ to meet criteria?</b>	If old records missing: send 2x refresher WSQ + CoC L2 + Safety.

## ASPRI Workers Credentialing System (WCS)

Question	Answer
<b>WCS 2 → When will be released?</b>	Before 1 Jan 2026; ASPRI WCS portal expected end-2025.
<b>May I know when the WCS portal will be launched?</b>	End-2025 target; working to bring earlier.
<b>Can the WCS portal be launched earlier?...</b>	Target remains end-2025, efforts to accelerate ongoing.
<b>How WSC get the workers namelist of every member companies and how the update of the namelist and training records are being done?</b>	Through agencies; data channelled to system which filters completions/fails.
<b>how to check the worker training status on ASPRI Portal</b>	Portal launches next year for checks.

## Levy / Secondary Criteria

Question	Answer
<b>After complete the training, how long will it take for our worker to be officially become low levy from high levy?</b>	Following month after requirements met (effective 1 Jan 2026).
<b>does it mean after completed the required course/training, it will be immediately convert to low levy (R1) on the last day of the training?</b>	No; conversion happens the next month, effective 1 Jan 2026.
<b>May I know after sending my worker for the said courses to move them to Enhanced R1, their monthly levy will be moved from S\$650 to S\$300? Also does it mean after taking the courses the low levy of S\$300 will not be impacted by the Company manpower low quota</b>	Yes, levy will be \$300 once requirements met; not linked to quota.
<b>May I know if we are not able to send out workers for the Enhanced R1 course before end of Dec 2025...</b>	Any workers not meeting ER1F by deadline will be levied at \$650.

## Miscellaneous

Question	Answer
<b>Is Malaysian WP female staff who works as Accounts Executive... can she be waived off such requirement?</b>	ER1 applies to all Process WPHs; agencies reviewing other suitable training for such roles.
<b>for course availability, can I ask chatgpt?</b>	ChatGPT provides policies/requirements; course slots from WTCs directly.
<b>Can we apply now for support?</b>	If referring to subsidies, not applicable currently.
<b>once they already finished and passed the Level 2, and they still have existing Safety course like OPSOC and CSOC...</b>	Separate statutory/site courses; must still be renewed as required.
<b>For the current ASPRI 50% discounts... will promotion be extended?</b>	Promo fully booked; no extension currently.
<b>is there any possibility to extend this enhanced R1 frame work to achieve?</b>	ASPRI will take feedback for review.
<b>is there any instalment for training fee for SME company who financial need?</b>	No instalment scheme available.